



06 January 2026

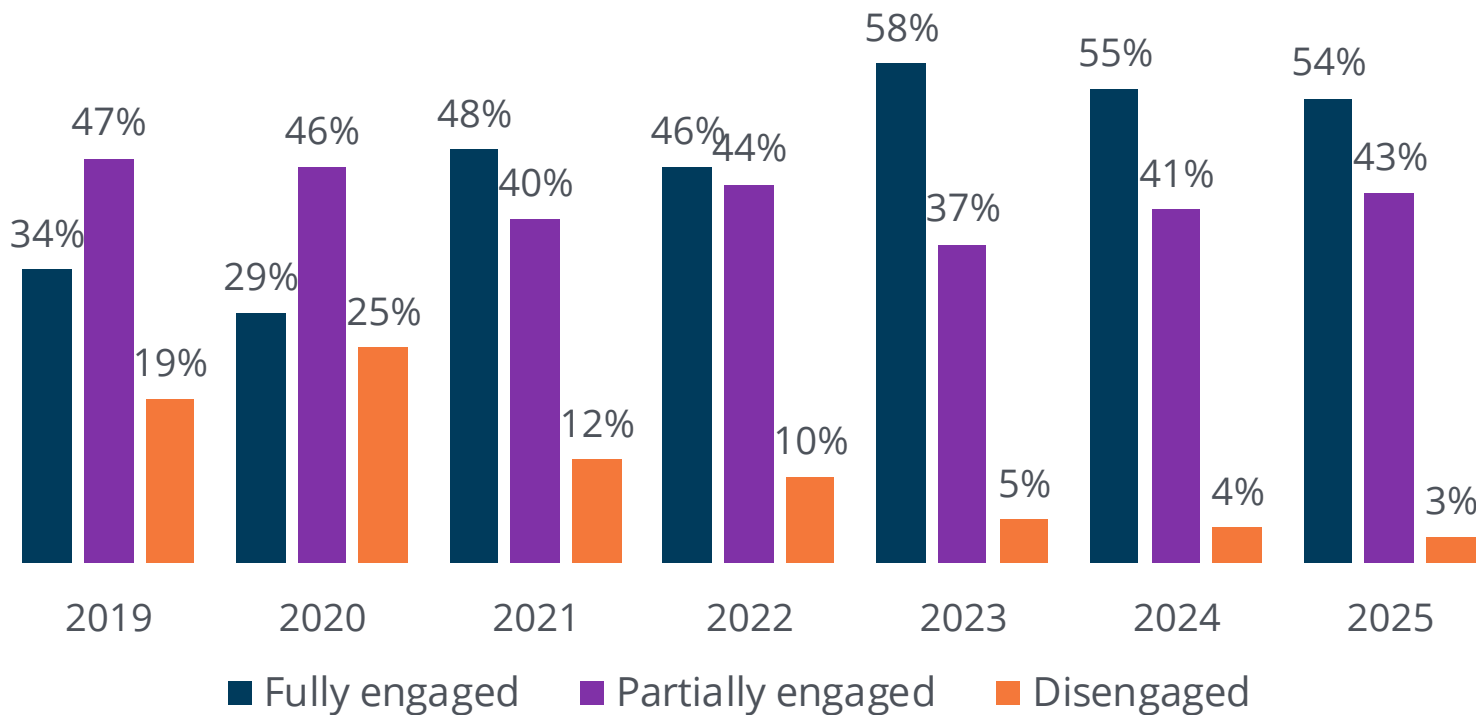
CCW EMPLOYEE SURVEY 2025

Prepared by The Invisio Partnership Limited



The voice for water consumers
Y corff sy'n rhoi llais i ddefnyddwyr dŵr

by year

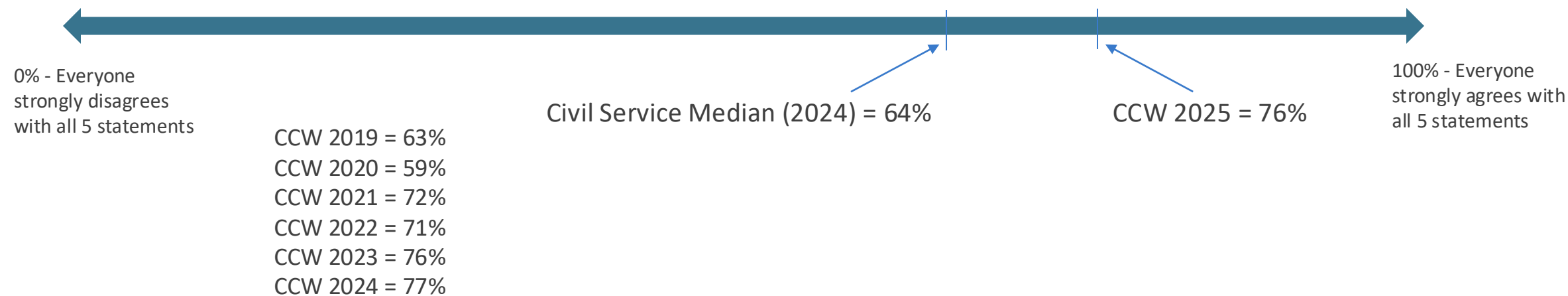


A fully engaged employee agrees with all 5 of the following statements:

- I would be glad to recommend CCW as a good place to work
- I am proud to tell people who I work for
- CCW inspires me to do my best work
- CCW motivates me to help achieve its objectives
- I feel a strong personal attachment to the work of CCW

Benchmarking Against the Civil Service People Survey Model of Engagement

- I am proud when I tell others I am part of [my organisation]
- I would recommend [my organisation] as a great place to work
- I feel a strong personal attachment to [my organisation]
- [My organisation] inspires me to do the best in my job
- [My organisation] motivates me to help it achieve its objectives



CCW 2025: Executive 93% Head of... 78% Other People Manager: 76% P.M or P.A.L.: 71% Other Role: 74%